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Exam : **1z1-493**

Title : Oracle Communications Order
and Service Management
Server 7 Implementation
Essentials

Vendor : Oracle

Version : DEMO

NO.1 You have an XQuery automation plugin that performs several interactions with OSM, including searching for orders, getting detailed order information based on search results, and deciding whether to suspend those orders or not. What interface would you suggest to be used by this plugin in order to perform these interactions?

- A. XML API
- B. OSM database
- C. Order Management Web client
- D. Task Web client
- E. web service

Answer: A

NO.2 When sending customer orders from a CRM application, a customer sales representative (CSR) reports that order requests are returning an error: "No matching Order Recognition rule found." After analyzing the error, you decide that a catch-all recognition rule should be configured, so that these orders are still created in OSM. Which three actions would you take to configure your new catch-all recognition rule?

- A. setting relevancy to a number lower than other recognition rules
- B. selecting the Fail Order check box
- C. implementing the Recognition Rule with an expression such as "fn:true()"
- D. defining an Input Message format based on the CRM message
- E. defining an empty namespace

Answer: A,B,C

NO.3 Your customer requests OSM to be installed in a highly available environment to support a large volume of inbound orders and outbound requests. Which three components of the OSM architecture would you consider to propose to your customer?

- A. Oracle WebLogic installation with a cluster of admin servers
- B. Oracle Database with Real Applications Cluster (RAC)
- C. Administrator application installation in a clustered environment
- D. Load balancer to balance the workload among Oracle WebLogic Servers
- E. WebLogic Node Managers to control the Managed Servers

Answer: A,B,D

NO.4 Due to internal errors in a downstream system, one of the automated tasks is receiving an error response to a request sent from OSM. Considering that the error is an issue that could be resolved by simply retrying the request, identify the functionality you would use to recover from this fallout scenario.

- A. Order Change Management
- B. Notifications
- C. Jeopardy
- D. automation framework transaction rollback
- E. follow-on order

Answer: D

NO.5 You have a product specification that has an order component called Provisioning. You are now required to select order items to be included in this order component by implementing a condition that is based on order item properties. Consider that you do not want to impact other product

specifications that also use the Provisioning function, that the decomposition rules apply to all product specifications, and that you do not want your logic to be dependent on the product specification name.

Given this scenario, where would you define the condition logic?

- A. in the existing decomposition rule condition
- B. in the product specification order component condition
- C. in the orchestration stage order component condition
- D. in the order item specification orchestration condition
- E. in the orchestration plan dependencies condition

Answer: A

NO.6 A customer purchases ABC service for which a new order is submitted to Order Service Management (OSM).

Activation for this service is under execution, indicating that the point-of-no-return has not yet been reached, when the customer decides to change the ABC service to XYZ service.

Which two OSM features can you use to handle the customer's request?

- A. Order Change Management
- B. Order Fallout Management
- C. Future-dated orders
- D. Follow-on orders
- E. Creation of new orders

Answer: A,D

NO.7 Identify three approaches to indicate that a failure due to invalid requests occurred in a southbound system and that must be addressed manually.

- A. Set order state to Failed.
- B. Set task to a custom-defined failed state.
- C. Transition the process to a manual fallout recovery task.
- D. Use Jeopardy notification.
- E. Use system events.

Answer: A,D,E

NO.8 You must provide an interface to an upstream system to cancel orders in OSM without manual intervention. What is one interface that could be used to perform this activity?

- A. the "CancelOrder" web service function
- B. the OSM database
- C. the "DeleteOrder" XML API function
- D. the Task Web client
- E. the Order Management Web client

Answer: E